## **Tent Installation Requirements**

**Site Preparation:** Customer agrees to have the site clean and clear of obstacles (patio furniture, tree branches/bushes etc.) that prevent access to or installation of the equipment. (Please note our delivery crew is not to move/ remove any client personal property, if so CKR Inc, will be held harmless and not be held responsible for any damage) Customer agrees to an additional holdover charge for any delay incurred, or additional labor performed by A Grand Event Party Rentals, resulting from Customer's failure to do so.

**Subsurface Conditions:** Customer agrees to inform A Grand Event Party Rentals in writing of the existence of any underground pipes, cables, conduits, etc. that might interfere with A Grand Event Party Rentals' ability to stake and/or anchor the equipment. In the absence of such notice, CKR Inc. / A Grand Event Party Rentals assume that no underground obstructions exist. Customer shall reimburse CKR Inc. /A Grand Event Party Rentals for additional costs incurred as a result of undisclosed subsurface conditions. A Grand Event Party Rentals is not responsible for damage to underground obstacles.

Lessee/Client agrees to notify "A Grand Event Party Rentals" of any underground utilities, sprinkler systems, tanks etc. Client must call **"Miss Utility"** http://www.missutility.net/ within 48 hours of install date, to mark property prior to installation of any tents or equipment on said property. If no markings are made by Miss Utilities/ and or Lessee in the form of paint, flags rope, string etc. then, it is acknowledged that CKR Inc. /A Grand Event will be held harmless and not be held responsible for any damage from said installation of equipment.

**Special Tent Installation:** Customer agrees to not hold liable CKR Inc. / A Grand Event Party Rentals for any damage resulting from the installation of the tent/s on a deck surface, Tennis court, asphalt etc... PLEASE NOTE that tents that are not staked into the grass MUST BE WEIGHTED, which incurs an additional fee- please let us know in advance if your tent /or part is not going on grass, to avoid an additional delivery fee of the weights.

**Please note:** Absolutely no cooking equipment (Grills, BBQ etc.), patio heaters or any open flame equipment is not to be used under our tent rentals. Client will be responsible for the replacement cost of canvas and poles if damaged.

Please note any items attached to A Grand Event tent rental that is not rented/or installed by an A Grand Event employee - (Liners, Lights, Draping, Decor etc.-)These items must not damage our frame, canvas, poles- Client will be responsible for any damage resulting from such improper equipment used or improper install.

**SECURITY:** Renter is responsible for security necessary to ensure the reasonable protection of the equipment from time of installation through removal.

**ABSOLUTE RIGHT TO REFUSE INSTALLATION/ RIGHT TO REMOVE**: Due to safety and weather conditions CKR Inc., A Grand Event Party Rental has an absolute right to refuse the installation of equipment and/or tents and/or the absolute right to remove equipment and/or tents rented under this Agreement.

**RIGHT TO WITHDRAW**: This Agreement may be withdrawn if not accepted as a result of the requested equipment not being available.

**CANCELLATION POLICY**: As of the date of the contract, 50% of the entire contract is due and nonrefundable. If Renter cancels thirty (30) days or less before the Event date or the delivery date, whichever occurs first, 100% of the entire rental fee is due and non-refundable. CKR INC, A Grand Event Party Rental, is not responsible for nor obligated to refund any portion of the contract rental fee due to inclement or severe weather. However, if CKR Inc., A Grand Event party Rental cancels due to severe weather, CKR Inc., A Grand Event Party Rental shall credit 50% of the total, minus the required nonrefundable deposit.-towards a future event.

Client will notify/ Inform property owner of the above listed requirements, if the equipment installation address listed on the proposal is not their property.

**INSTALLATION AND REMOVAL SCHEDULE**: Installation may take place several days before and/or removal UPTO several days after event date, at the reasonable discretion of A Grand Event Party Rentals- Rental of tents is for event date only. Extra usage will result in additional rental charges

Please note same day delivery and pickup is required for any tent install not placed on a secured private property/ secured venue- (additional fee to be incurred) - if not a private residence- client must supply contact name and number of security company that will be onsite.

Please make sure personal items / Vendor items /CATERERS Items are all removed from under tent PRIOR TO PICKUP DATE: which can occur as early as the day after event date: TO AVOID AN ADDITIONAL RENTAL FEE

I have read the above requirements: \_\_\_\_\_\_